The Warren County Educational Service Center
Mental Health Services

PERSON AND FAMILY CENTERED SERVICES STATEMENT

The Warren County Educational Service Center – Mental Health Services provides services that are person and family centered. Our services are based on the unique strengths, needs, abilities, preferences, desired outcomes, and cultural backgrounds of the youth and families served. We emphasize the power of therapeutic relationships and positive nurturing environments to empower persons served to manage their own behavior. We believe that it is impossible to achieve and sustain success, not only at the student level but also as an organization, without the active and ongoing engagement with the people we serve. Our person and family centered services always reflect our Core Values:

- Dignity, Worth, and Respect for All Individuals and Cultures
- Freedom from Suffering
- Empowerment and Self Determination
- Child Centered, Family Driven, and Community Based Collaboration and Inclusion
- Early Intervention Excellence and Continuous Improvement
- Access and Advocacy
- Scientifically Sound and Effective Clinical Practices
- Fiscally Accountable and Sustainable Business Practices

We actively engage youth and families in all aspects of service delivery. The Treatment Plan is developed in collaboration with the youth and family and is based on input from persons served at the onset of treatment and throughout service delivery. The Treatment Plan is expressed in the youth and parents' words and is reflective of the informed choice of the persons served. We use the Pediatric Symptom Checklist (PSC-17) to help gauge outcomes in mental health services. This evidence-based tool as well as satisfaction surveys assist in monitoring progress and experience in services. We strive to work collaboratively with youth and families to gather and share ongoing input on goal achievement.

We strive to gather and analyze input from youth, families, and other key stakeholders on an ongoing basis, and use the input to make decisions related to program planning, performance improvement, strategic planning, organizational advocacy, financial planning, and resource planning.